BEFORE THE FEDERAL COMMUNICATIONS COMMISSION WASHINGTON, D.C. 20554

EB Docket No. 06-36

ANNUAL 47 C.F.R § 64.2009(e) CPNI CERTIFICATION

Annual 64.2009(e) CPNI Certification for 2007

Date filed: September 22, 2008

Name of company covered by this certification: Bluemile, Inc.

Form 499 Filer ID: 826470

Name of signatory: Thomas J. Busic, Jr.

Title of signatory: Chief Executive Officer

I, Thomas J. Busic, Jr., certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules, to the extent those procedures apply to the information we obtain from our carrier customers. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system or at the Commission) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed

BLUEMILE, INC. STATEMENT OF CPNI PROCEDURES

Bluemile, Inc. ("Bluemile") takes the protection of CPNI seriously. Bluemile has received legal counsel in this area and protects the confidentiality of its carrier customers information. Bluemile receives limited information from its carrier customers and uses that information solely to perform the telecommunications services, for billing purposes and in response to legal process. It does not use this information for marketing purposes to its carrier customers or any end users. Bluemile has no end user customers.

Duty to Protect CPNI

We recognize a duty to protect customer CPNI if we possess CPNI. To the extent we obtain CPNI, we may not disclose CPNI to unauthorized persons, nor may we use CPNI in certain ways without consent from our customers. Before we can provide customers with their own CPNI, we must authenticate the customer.

We recognize that there are a few cases in which we can disclose CPNI without first obtaining customer approval:

- 1. <u>Administrative use</u>: We may use CPNI to *initiate*, *render*, *bill and collect* for communications services.
- 2. <u>Protection of carrier and third parties</u>: We may use CPNI to protect the interests of our company, such as to prevent fraud or illegal use of our systems and network. Employees are notified of the steps to take, if any, in these sorts of situations.
- 3. <u>As required by law</u>: We may disclose CPNI if we are required to by law, such as through legal process (subpoenas) or in response to requests by law enforcement. Employees are notified of any steps they must take in these situations.

Our Own Use Of CPNI

At this time, we do not use CPNI to market to our carrier customers. However, at a later date, we may use CPNI to provide or market services to our existing customers. We understand that we are required to obtain customer approval prior to using CPNI in certain ways, and will ensure compliance if we seek to use CPNI to market services.

We do not share CPNI with any affiliates or other third parties for marketing purposes.

Authenticating Customers Before Disclosing CPNI

We understand that we are required to objectively determine that our customers are who they say they are before disclosing CPNI to them.

Telephone

We do not release *call detail information*, or information relating to the transmission of specific telephone calls over the telephone. Our carrier customers can only access this information through a secure, authenticated network.

In-Person Authentication

We do not release CPNI through in-person visits. Our carrier customers can only access this information through a secure, authenticated network.

Mail

If the customer requests CPNI through regular mail, or if the customer cannot comply with the authentication method above, we send the requested information to the customer's address of record only.

Online Access

We password protect online access to CPNI. All customers are issued randomly-generated passwords at service initiation. All passwords must be updated every 6 months with a timed rotation. We do not allow customers to choose passwords based on their readily available biographical information or account data.

After a customer has made 3 failed attempts to log into his/her online account, we block online access to the account for security purposes. Customers locked out of their online accounts must contact our office to regain online account access.

If a customer loses or forgets his/her online account password, the customer may answer a series of security questions in order to gain access to the account. The customer is then given the opportunity to choose a new password. Again, if the customer fails to provide the correct answer to the security questions, we block online access to the account for security purposes. These customers must contact our office to regain online access.

Training And Discipline

We have trained applicable employees regarding the company's CPNI policies. Employees will have an annual retraining to ensure that they understand the company's CPNI policies and any updates to those policies. New employees who will have access to CPNI will be trained when they join the company, and then attend the regularly-scheduled retraining sessions. Employees are subject to disciplinary action for failure to abide by our requirements.

Record-Keeping

We maintain records of discovered CPNI breaches, notifications to law enforcement regarding breaches, and any responses from law enforcement regarding those breaches, in our files for at least two (2) years.

Notification Of Account Changes

We understand that we are required to notify customers when changes have been made to passwords, customer responses to back-up means of authentication, online accounts, or addresses of record by mailing a notification to the account address of record.

We do not reveal the changed account data in the notification.

Unauthorized Disclosure Of CPNI

We understand that we must report CPNI breaches to law enforcement no later than seven (7) business days after determining the breach has occurred, by sending electronic notification through the link at http://www.fcc.gov/eb/CPNI/ to the central reporting facility, which will then notify the United States Secret Service (USSS) and the Federal Bureau of Investigation (FBI).

We understand that we may not notify customers or the public of the breach earlier than seven (7) days after we have notified law enforcement through the central reporting facility. If we wish to notify customers or the public immediately, where we feel that there is "an extraordinarily urgent need to notify" to avoid "immediate and irreparable harm," we inform law enforcement of our desire to notify and comply with law enforcement's directions.

Records relating to such notifications are kept in accordance with our record-keeping policies. These records include: (i) the date we discovered the breach, (ii) the date we notified law enforcement, (iii) a detailed description of the CPNI breached, and (iv) the circumstances of the breach.

During the course of the year, we compile information regarding pretexter attempts to gain improper access to CPNI, including any breaches or attempted breaches. We include this information in our annual CPNI compliance certification filed with the FCC.

Signed